

KM Malta Airlines – Delay Notice

APPLICABILITY

Flights Covered:

- Applies to flights departing from an EU airport and flights operated by a community air carrier departing from a third-country airport to an EU airport.
- Conditions: Confirmed reservation, timely check-in, applicable fare, and KM Malta Airlines Limited as the operating carrier.

Rules for Assistance:

Delayed Flights:

- For delays beyond:
 - Two hours for flights of 1500 km or less.
 - Three hours for intra-community flights over 1500 km and other flights between 1500 and 3500 km.
 - Four hours for all other flights.
- KM Malta Airlines provides:
 - Meals and refreshments.
 - Two telephone calls, telex, fax messages, or emails.

Extended Delay and Overnight Stay:

If the delay extends to the day after the originally announced time:

- In addition to meals and communications assistance, KM Malta Airlines offers:
 - Hotel accommodation for one or more nights.
 - Transport between the airport and the place of accommodation.

Five-Hour Delay and Reimbursement:

If the delay is at least five hours and you choose not to travel:

- In addition to meals and communication assistance, KM Malta Airlines reimburses the full ticket cost.
- Reimbursement methods: Cash, electronic bank transfer, bank orders, bank cheques, travel vouchers, or other services.

Compensation for Delays:

When the delay exceeds three hours (excluding extraordinary circumstances), compensation is provided:

- EUR 250 for flights of 1500 km or less.
- EUR 400 for intra-community flights over 1500 km and other flights between 1500 and 3500 km.
- EUR 600 for all other flights not falling under the above categories.

Timing of Assistance:

Assistance is provided within the time limits specified for each distance bracket.

Legal Rights and Further Compensation:

Assistance granted doesn't affect any additional rights under applicable law (including EU Directive 2015/2302 on package travel).

This Notice complies with Regulation EC 261/2004 of the European Parliament and Council of the European Union.

Contact Information:

Access the list of contact details for the national designated body for Regulation enforcement [here](#).